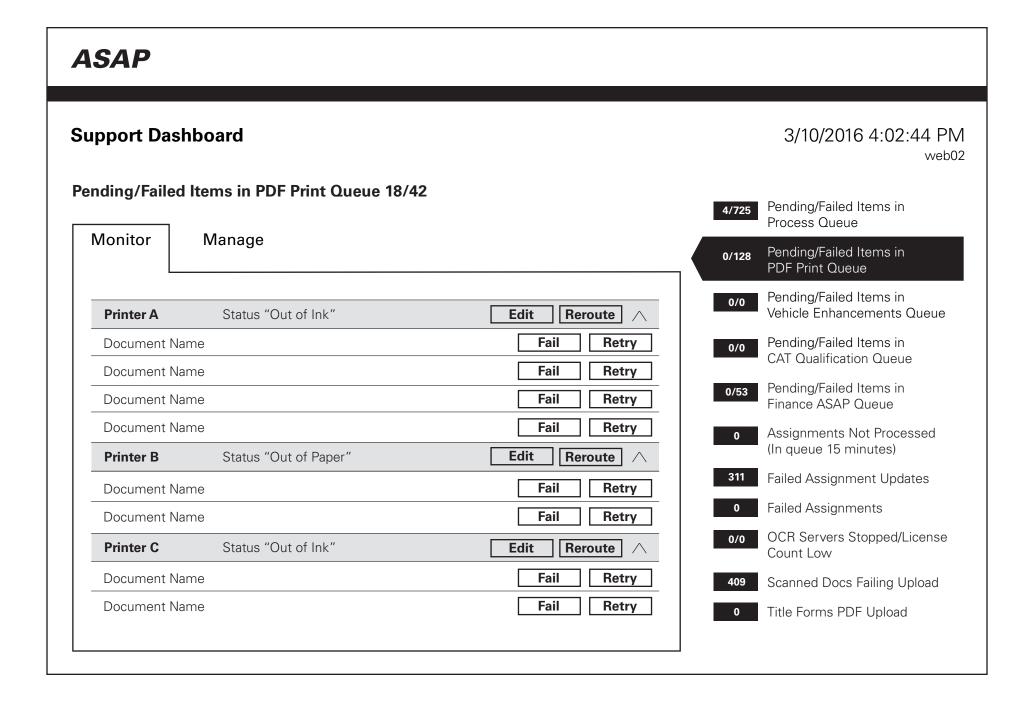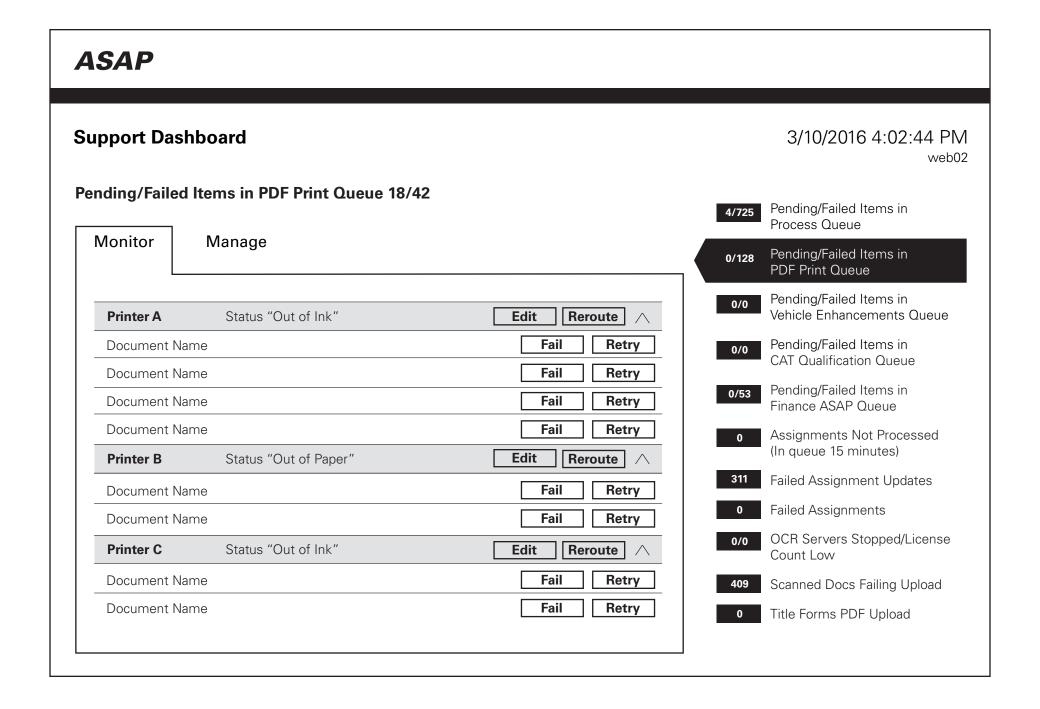# PRINT MODERNIZATION

Support Dashboard (Default)

- Provides users with high-level, task-based information, ie. charts, graphs to easily manage support requests
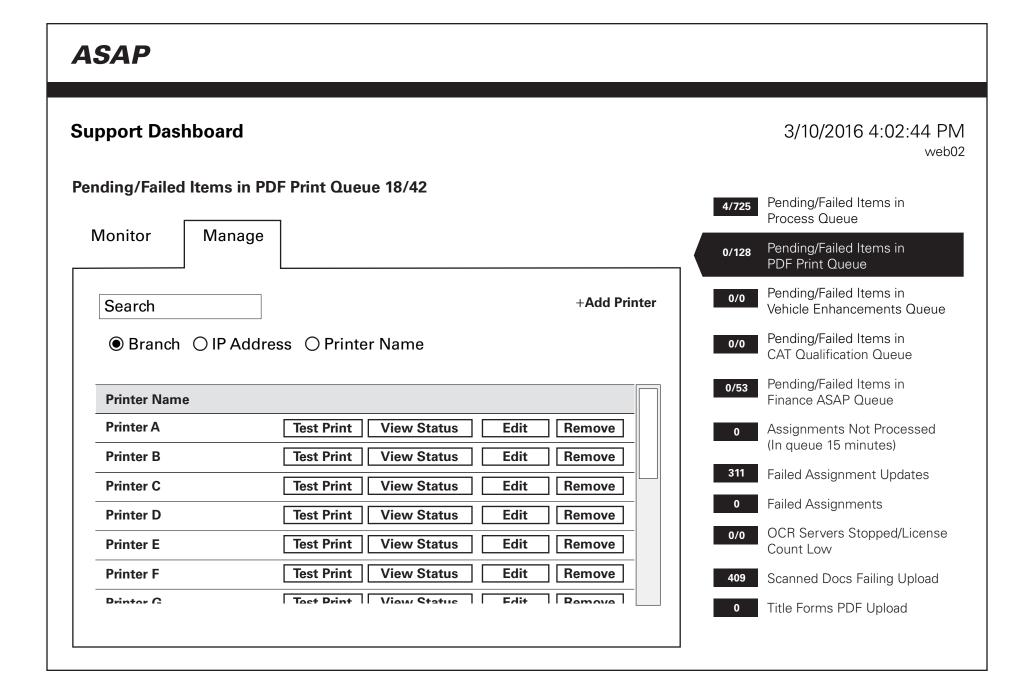

ASAP

Support Dashboard   3/10/2016 4:02:44 PM
                                                                      web02

Pending/Failed Items in PDF Print Queue 18/42

| Monitor | Manage |

Printer A	Status "Out of Ink"	Edit	Reroute	∧
Document Name			Fail	Retry
Document Name			Fail	Retry
Document Name			Fail	Retry
Document Name			Fail	Retry
Printer B	Status "Out of Paper"	Edit	Reroute	∧
Document Name			Fail	Retry
Document Name			Fail	Retry
Printer C	Status "Out of Ink"	Edit	Reroute	∧
Document Name			Fail	Retry
Document Name			Fail	Retry

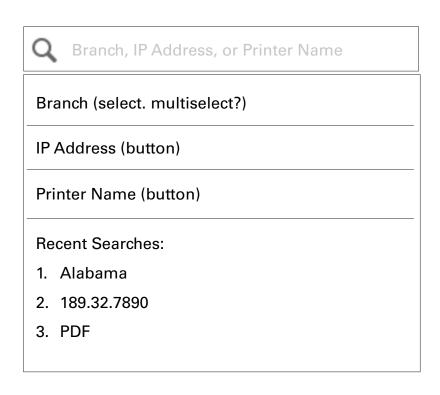| Count	Description
4/725	Pending/Failed Items in Process Queue
0/128	Pending/Failed Items in PDF Print Queue
0/0	Pending/Failed Items in Vehicle Enhancements Queue
0/0	Pending/Failed Items in CAT Qualification Queue
0/53	Pending/Failed Items in Finance ASAP Queue
0	Assignments Not Processed (In queue 15 minutes)
311	Failed Assignment Updates
0	Failed Assignments
0/0	OCR Servers Stopped/License Count Low
409	Scanned Docs Failing Upload
0	Title Forms PDF Upload

PRINT MODERNIZATION

Print Monitor

- Printer and Document Error are independent of eachother. Printer A has a "document" error holding up the queue. Printer B and C have "printer" error

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ASAP

Support Dashboard

3/10/2016 4:02:44 PM

web02

Pending/Failed Items in PDF Print Queue 18/42

Monitor	Manage

Printer A	Status "Out of Ink"	Edit	Reroute	∧
Document Name		Fail	Retry
Document Name		Fail	Retry
Document Name		Fail	Retry
Document Name		Fail	Retry
Printer B	Status "Out of Paper"	Edit	Reroute	∧
Document Name		Fail	Retry
Document Name		Fail	Retry
Printer C	Status "Out of Ink"	Edit	Reroute	∧
Document Name		Fail	Retry
Document Name		Fail	Retry

4/725	Pending/Failed Items in Process Queue
0/128	Pending/Failed Items in PDF Print Queue
0/0	Pending/Failed Items in Vehicle Enhancements Queue
0/0	Pending/Failed Items in CAT Qualification Queue
0/53	Pending/Failed Items in Finance ASAP Queue
0	Assignments Not Processed (In queue 15 minutes)
311	Failed Assignment Updates
0	Failed Assignments
0/0	OCR Servers Stopped/License Count Low
409	Scanned Docs Failing Upload
0	Title Forms PDF Upload

PRINT MODERNIZATION

Print Manage

- Grid loads all printers on default, then user drills through using filters

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ASAP

Support Dashboard   3/10/2016 4:02:44 PM
web02

Pending/Failed Items in PDF Print Queue 18/42

Monitor	Manage

Search   +**Add Printer**

◉ Branch ○ IP Address ○ Printer Name

Printer Name				
Printer A	Test Print	View Status	Edit	Remove
Printer B	Test Print	View Status	Edit	Remove
Printer C	Test Print	View Status	Edit	Remove
Printer D	Test Print	View Status	Edit	Remove
Printer E	Test Print	View Status	Edit	Remove
Printer F	Test Print	View Status	Edit	Remove
Printer G	Test Print	View Status	Edit	Remove

4/725	Pending/Failed Items in Process Queue
0/128	Pending/Failed Items in PDF Print Queue
0/0	Pending/Failed Items in Vehicle Enhancements Queue
0/0	Pending/Failed Items in CAT Qualification Queue
0/53	Pending/Failed Items in Finance ASAP Queue
0	Assignments Not Processed (In queue 15 minutes)
311	Failed Assignment Updates
0	Failed Assignments
0/0	OCR Servers Stopped/License Count Low
409	Scanned Docs Failing Upload
0	Title Forms PDF Upload

🔍 Branch, IP Address, or Printer Name

Branch (select. multiselect?)

IP Address (button)

Printer Name (button)

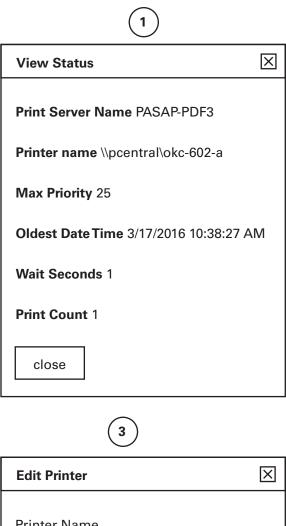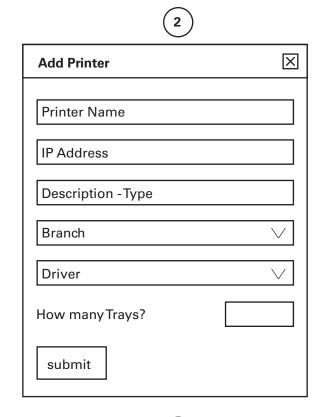Recent Searches:

1. Alabama

2. 189.32.7890

3. PDF

- Search printer using a document name useful? Y or no?

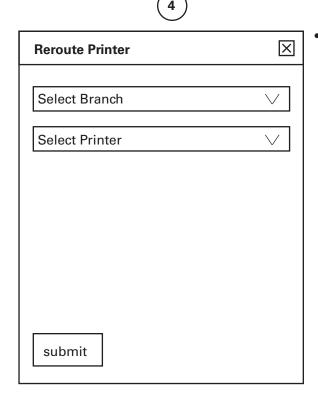- How does one retrieve the following data using Branch, IP, and Printer Name search criteria?

Search Criteria: Branch - "..."

Search Criteria: IP Address - "..."

Search Criteria: Printer Name - "..."

PRINT MODERNIZATION

Prompts

①

View Status ☒

Print Server Name PASAP-PDF3

Printer name \\pcentral\okc-602-a

Max Priority 25

Oldest Date Time 3/17/2016 10:38:27 AM

Wait Seconds 1

Print Count 1

[close]

②

Add Printer ☒

[Printer Name]

[IP Address]

[Description - Type]

[Branch ⌄]

[Driver ⌄]

How many Trays? [   ]

[submit]

③

Edit Printer ☒

Printer Name

[IP Address]

[Description - Type]

243 - Branch Name

[Driver ⌄]

[Select Tray ⌄]

[submit]

④

Reroute Printer ☒

[Select Branch ⌄]

[Select Printer ⌄]

[submit]

- Reroute Branch selector defaults to the site of the printer being re-routed